

Privacy Policies and Personal Data Treatment

This Privacy Statement describes how we will handle your personal information in relation to the services provided by Xixabyte LLC ("Xixa", "we," "us," or "our"), and it is an integral part of the Terms and Conditions of use of the platform (sites and apps). Therefore, your voluntary, specific, informed, and unequivocal consent to the terms of this Privacy Statement, which applies to all services and personal data processing operations (conducted by Xixa, its subsidiaries, parent companies, and/or affiliates), is an essential requirement to operate on or through the platform.

1. PRIVACY PROTECTION

Xixa will request certain data from each user, and it will be these data that allow and favor both the operation of the platform and the security processes developed based on them.

Xixa considers that the data declared by the USER must be true and real to allow access to the platform. Any falsehood, voluntary error, or voluntary omission will be grounds for the cancellation of access to the account.

Xixa will determine based on its Privacy Policies (hereinafter PP) how it stores, uses, discloses, processes, organizes, deletes, updates, processes, or in any way handles the user's personal information with the ultimate goal of protecting privacy and the treatment of personal data.

2. HOW WE HANDLE YOUR INFORMATION (USER INFORMATION)

There is certain information that Xixa manages, considered personal information, since this information identifies USERS. We use USER profiles and anonymous information to ensure our PP.

The analysis of data that does not identify will be handled through computer tools (software) that will provide and help us improve the USER's experience.

This data will be part of the customer database and Xixa will be its sole responsible. Any use of the information will be referred to the customers and their confidential treatment and privacy protection are ensured. In accordance with personal data protection laws.

To fulfill our activities, we will need to use personal information to:

- Provide services
- Manage the account
- Resolve conflicts
- Offer, advertise
- Protect our network
- Verify identity
- Fulfill our legal obligations
- Conduct statistical and service analysis
- Improve resource usage

We will use your personal data if necessary to comply with a legally enforceable obligation. Please note that, in addition to sector-specific regulations and activities, rules related to: Anti-Money Laundering and Countering the Financing of Terrorism, general reporting regimes, tax collection regimes, and requirements of administrative and/or judicial authorities, among others, apply here.

Regarding the process of handling information for compliance with the terms and conditions and for sending automated information, each USER must accept the sending of information and can opt in or out at any time.

The Xixa may contain advertising and links to external sites or apps, so once outside the app, the responsibility of Xixa ceases to be enforceable.

3. HOW WE PROTECT YOUR DATA

Within the framework of providing our services, we apply strict technological and procedural controls to ensure the security and protection of all personal data we collect and store.

We have implemented practices such as strict access control, data encryption, prevention and detection of intrusions and unauthorized access, prevention of information leakage, periodic testing and scanning for vulnerabilities, protection against malicious software, traceability mechanisms, access controls, and segmentation of computer networks, maintenance of backup copies of personal data and information, among others.

However, beyond the tools we implement at Xixa, it is crucial that you use the platform securely by identifying and avoiding situations that may threaten the security of your personal data and our products and services.

4. INTERNATIONAL DATA TRANSFER

Xixa, in the event of carrying out an international transfer of customer data, will not request information if:

The transfer has been previously approved by the USER

It is for the fulfillment of business purposes

It is for reasons of public interest

It is to protect the interests of the USERS

5. HOW TO TALK WITH OUR PRIVACY POLICY DEPARTMENT

To exercise any of the rights mentioned in this Privacy Statement, or even to exercise any others you consider related to them, you can write to us at hello@xixabyte.com. We will promptly process your request and inform you of the results within the timeframe established by applicable law. We also welcome your comments, questions, and suggestions related to this Privacy Statement at that address.

6. APPLICABLE LAW

This Privacy Statement shall be governed by the laws of Wyoming, United States. Any dispute related to the interpretation, validity, or compliance of this Privacy Statement shall be resolved before the Courts based in the state of Wyoming. The parties (the user and Xixa) expressly waive any other jurisdiction that may apply to them

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